Service Area	19/20 FTE Q1	Hours lost	Days lost	% lost Service Area
Finance Including Audit	46.26	499.10	67.44	1.46
HR including PA's	16.77	52.20	5.00	0.30
ICT	21.60	198.10	27.00	1.25
Legal Services	13.78	29.60	8.00	0.58
Democratic Services	19.13	495.80	67.00	3.50
Business Planning & Performance	14.86	22.20	3.00	0.20
Planning Policy	11.90	5.00	1.00	0.08
Regeneration	6.20	133.20	18.00	2.90
Commercial Business Property and Deve	15.91	14.80	2.00	0.13
Customer Contact	60.95	1844.43	279.00	4.58
Neighbourhood First	35.66	340.40	46.00	1.29
Waste	95.39	2095.70	283.00	2.97
Account Management	31.52	982.60	138.00	4.38
Case Management	47.82	584.60	79.00	1.65
Specialist Services	56.72	37.00	5.00	0.09
Neighbourhood Housing	38.63	962.80	130.00	3.37
Housing Needs & Standards	39.59	1754.65	235.00	5.94
Homes First Property Services	21.75	264.00	42.00	1.93
Toursim and Enterprise	51.73	194.92	30.00	0.58
Theatres	38.25	84.40	15.00	0.39
Total				





